

Business Card ProductivitySM Online

Simply Convenient

Productivity Online is available 24 hours a day via your standard web browser. Whether you're on the road with PC access, or in the office, information about your account is simply a few clicks away.

We provide you and your cardholders with self-paced training modules, communication tools and best practices designed to drive productivity through higher usage of online self-service.

Cardholder Features

Real-time access to card account information and maintenance allows your cardholders to:

- View and download up to 12 cycles of transaction information
- View decline information
- View balance and credit limit
- Dispute a transaction
- Schedule, make or search for online payments (if applicable)
- Update name and address information

Program Management Features

You can increase productivity by saving time spent on program management — allowing you to focus on more critical business activities. Managers will have access to all cardholder features, plus:

- Change cardholder credit and single purchase limits real-time
- Close an account
- Access company spend reports
- Add/view account memos
- Post broadcast messages to users
- Emulate cardholder views
- Add and delete users
- Request a replacement card

Web self-service, anytime, anywhere



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